

## **Ludlow Picture House Unlimited Film Membership**

**Ludlow Picture House Unlimited Film Membership** offers Members unlimited access to eligible film screenings, together with discounts on selected event screenings, food and drink purchases, for a monthly subscription of £15. All benefits are provided subject to availability and these Terms and Conditions.

### **Terms and Conditions**

**Effective Date:** 1<sup>st</sup> June 2026

#### **1. Introduction**

The Ludlow Assembly Rooms Unlimited Film Membership ("Membership") is a monthly subscription scheme operated by Ludlow Assembly Rooms.

Membership provides access to complimentary film tickets and other benefits, subject to these Terms and Conditions. By purchasing or using a Membership, you agree to be bound by these Terms and Conditions.

Customers can purchase membership online only ([www.ludlowassemblyrooms.co.uk/picture-house](http://www.ludlowassemblyrooms.co.uk/picture-house), not at our box-office) but should collect a membership card from box-office after purchase.

#### **2. Eligibility**

2.1 Membership is available only to individuals aged **18 years or over**.

2.2 Ludlow Assembly Rooms reserves the right to request proof of age and identity at any time.

2.3 Membership is personal to the named Member and may not be shared, transferred, sold or assigned to another person.

#### **3. Membership Fee**

3.1 Membership is charged at **£15 per month**.

3.2 Membership will remain active while monthly payments continue to be made.

3.3 Membership fees are non-refundable except where required by law.

3.4 Ludlow Assembly Rooms reserves the right to amend Membership fees. Members will be given reasonable notice of any changes.

## **4. Membership Benefits**

During an active Membership period, Members are entitled to the following benefits:

### **4.1 Free Film Admission**

Members are entitled to one complimentary ticket for each eligible film programmed by Ludlow Assembly Rooms, including matinee and evening screenings during an active Membership period, subject to availability and these Terms and Conditions.

This membership allows the member to attend each film once. The membership cannot be used to see the same film on another date without purchasing a separate ticket.

### **4.2 Discounted Event Screenings**

Members receive a **10% discount** on tickets for:

- Streams of 'as live' events (e.g. National Theatre Live' and 'Royal Opera & Ballet' events).
- Other selected special screenings as determined by Ludlow Assembly Rooms

The 10% discount applies to the Member's own ticket only and the discount can only be used once per screening

### **4.3 Food and Drink Discounts**

Members receive:

- 10% discount at Bill's Kitchen
- 10% discount on purchases at the Ludlow Assembly Rooms bars

Discounts apply to purchases made by the Member and may be subject to exclusions at the discretion of Ludlow Assembly Rooms. A valid LUCLOW PICTURE HOUSE UNLIMITED membership card must be shown to secure any discount for food & drink.

### **4.4 Advance Booking**

Members may book complimentary film tickets and discounted event tickets:

- Online through the Ludlow Assembly Rooms website; or
- Through the Box Office.

Any membership discounts will be automatically applied when using your associated customer account with Ludlow Assembly Rooms. All bookings are subject to availability.

#### **4.5 Additional Member Offers**

Ludlow Assembly Rooms may from time to time offer additional promotions, discounts, priority booking opportunities or exclusive events for Members. Such benefits are discretionary and may be amended or withdrawn without notice.

#### **5. Complimentary Film Tickets**

5.1 Complimentary tickets are valid only for film screenings programmed by Ludlow Assembly Rooms. This includes 'Exhibition on Screen' events. This membership does not include tickets for any film or screening **not** programmed by Ludlow Assembly Rooms (e.g. The Borderlines Film Festival).

5.2 Complimentary tickets are not valid for theatre, opera, or any other special events unless expressly stated.

5.3 Complimentary tickets must be booked and used solely by the Membership holder.

5.4 Complimentary tickets may not be transferred, resold, exchanged, gifted or redeemed for cash.

5.5 Membership does not guarantee admission to any screening. All tickets are subject to availability.

#### **6. Member Responsibilities**

6.1 Members must present valid Membership identification or proof of identity if requested.

6.2 Any attempt to misuse Membership benefits, including obtaining tickets for non-members or sharing discounts, may result in Membership suspension or cancellation.

6.3 Members are expected to comply with all venue policies while attending events at Ludlow Assembly Rooms.

#### **7. Cancellation and Termination**

7.1 Members may cancel their Membership at any time by contacting the box office at Ludlow Assembly Rooms. Membership benefits will continue until the end of the current paid subscription period. Customers must return their membership card to LAR at the end of the subscription period.

7.2 Ludlow Assembly Rooms reserves the right to suspend or terminate Membership immediately where these Terms and Conditions have been breached.

7.3 No refund will be issued where Membership is terminated due to misuse or breach of these Terms and Conditions.

## **8. Changes to the Membership Scheme**

8.1 Ludlow Assembly Rooms reserves the right to amend, suspend or withdraw the Membership scheme, Membership benefits or these Terms and Conditions at any time.

8.2 Where changes materially affect Members, reasonable notice will be provided where practicable.

## **9. Liability**

9.1 Nothing in these Terms and Conditions excludes or limits liability where such exclusion or limitation would be unlawful.

9.2 Subject to applicable law, Ludlow Assembly Rooms' liability arising from the Membership scheme shall be limited to the amount of Membership fees paid by the Member during the preceding twelve months.

## **10. General**

10.1 Membership benefits have no cash value and are not redeemable for cash.

10.2 Failure by Ludlow Assembly Rooms to enforce any provision of these Terms and Conditions shall not constitute a waiver of that provision.

10.3 These Terms and Conditions are governed by the laws of England and Wales.

10.4 Any dispute arising from these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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